

EGPA 2023 CONFERENCE

Zagreb, Croatia 5-8 September

**Steering the European Union through poly-crises storms:
The role of Public Administration**

CALL FOR PAPERS

PSG XXII: Behavioral Public Administration

Behavioral Public Administration – Bridging the implementation gap.

The study group's strategic aim is to explore the micro-foundations of public services from both the supply (e.g., public employees and organizational models) and the demand side (e.g., citizens and clients). The key theme of the 2023 meeting will be exploring whether and how theories and concepts that are central to Behavioral Public Administration (BPA) can help governments and organizations in bridging the implementation gap. BPA as the study of individual behavior operates not in a vacuum and is dependent on the implementation of policies and programs to improve service delivery and societal outcomes. In fact, well-designed plans may fail to deliver on their promises because of poor implementation. This calls for further examination of whether and how theory-driven interventions that shape implementation can improve people's lives.

Papers responding to this theme may relate to how variations and explanations of people's attitudes and behaviors is shaped differentially when different instruments of policy implementation are employed. This may include cross-country investigations, or institutional systems that vary within single country settings such as different service delivery mechanisms. More generally, we welcome studies analysis of governments' behavioral interventions (so-called 'nudges') that ought to work differentially in different policy areas.

Next to this particular yearly theme, we invite theory-based and/or rigorous empirical contributions about other substantive and methodological topics with a clear link between the behavioral sciences and public administration. Examples may include (but are not limited to):

- Implications of public-private sector differences for citizens' attitudes and behaviors vis-à-vis service providing institutions;
- The effects of citizens-state interactions, administrative burdens and actual or perceived bureaucratic discrimination and maltreatment for citizens' trust, cooperation and democratic values and behaviors.
- Citizens' and politicians' performance evaluation of government agencies;
- Judgment and decision-making in public organizations;
- Administrative reforms and their effects on citizens and civil servants;
- The use of behavioral science to change behavior of citizens and professionals, including but not limited to nudges;
- The use of behavioral science to other key public administration themes, including but not limited to governance networks, strategic management, HRM and leadership, street-level bureaucracy, bureaucratic reputation, representative bureaucracy, performance management and more;
- Methodological contributions to study Behavioral Public Administration, including but not limited to particular methods, mixed-methods work, and meta-science.

The meetings of the permanent study group will be used to develop a joint research program on the topic of Behavioral Public Administration, including international publication opportunities. We will also hold a keynote talk by (TBA) on this year's main theme.

Abstract Format

Abstract length: max. 300 words, including references. Clearly link to Behavioral Public Administration, and if possible (but not needed) to this year's theme.

For questions, please contact Paola Cantarelli at paola.cantarelli@santannapisa.it

Practicalities

Important dates:

- ✓ Deadline for submission of abstracts: May 17, 2023
- ✓ Deadline for notification to the authors: May 31, 2023
- ✓ Deadline for online submission of full papers: August 17, 2023
- ✓ EGPA PhD Symposium 5-6 September 2023
- ✓ EGPA 2023 Conference: 6-8 September 2023

EGPA 2023 Conference Website: <https://www.egpa-conference2023.org/>

EGPA 2023 Conference Management System: <https://www.conftool.org/egpa-conference2023>

For any questions regarding EGPA 2023, please contact us at: f.maron@iias-iisa.org

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